



Who we are

Welcome to Indian Curry Pot Spice Club.

Our website address is <https://spices.indiancurrypot.co.uk>

What personal data we collect and why we collect it

As part of an efficient process of providing a service to you it is usual for us to collect your name, invoice address, delivery address, mobile number, email address and credit card details. We collect website usage data using cookies. When you make a payment with your credit/debit card details we do not keep a record of these payment details as they are processed through a third party payment gateway.

Where do we collect data?

We collect data when you use our website to make a purchase, share your details with us at education events, take part in surveys or competitions or register to receive our email newsletter or leave a comment on our blog.

How do we collect data?

We collect data using cookies when you use our website, call us by phone or attend an event to request information about products or services or to receive emails.

How will we use data we hold about you?

We collect information that you directly provide to us in order to process your order, and to email you about special offers and news that might be of interest to you if you have opted in to our email marketing. The option to unsubscribe from emails is included in a link at the base panel of every email newsletter we send.

We do not sell your information to third parties. We do not share your information for marketing purposes with any other company unless you have said you are happy for us to do so.

We do this to market our goods and services to you as someone with whom we enjoy an ongoing relationship in connection with the goods and service we provide. In order to fulfill your order, it may be essential to share information such as name, delivery address and contact information with our shipping partners and third party service providers for the purposes of completing tasks and providing services to you. This may include carriers, couriers, ecommerce suppliers, customer and supplier invoicing and payment providers and third party companies with whom we have a drop ship agreement to get goods to you. They also adhere to applicable data protection law and will only use your data for the purpose of delivering your order and contacting you if it is a necessary or useful part of the service we provide to you.

We may also share your personal information where disclosure is necessary for compliance with a legal obligation to which we are subject, any legal claims, court proceedings or administrative out-of-court procedure for the purpose of fraud prevention.

Your rights to information

This area of data protection law is complicated so we recommend that you read all the relevant laws and guidance from the regulatory authorities for a full and detailed explanation of your rights.

You have the right to request a copy of the information we hold about you and certain information about our processing of it and your rights in relation to it. You can ask for erasure, rectification, restrictions etc.

To exercise any of these rights please write to Arya Madhavan, Indian Curry Pot, Sanderlings, Willingham Rd, Market Rasen LN8 3RE.

Cookies & Links

We use cookies (small files of information that are sent between our website and your computer, phone or device) to provide safe, smart online services that make our website easy to use and so we can deliver an efficient, personalised service to you.

All browsers have different options settings for you installed on your computer. If you want to find out more about cookies there is a definitive guide on the ICO website. We use data compliant software and payment providers to ensure these rules are met and regularly update. By using this website you consent to the collection and use of your information as set out in this privacy policy. If you do not want us to process your personal information as set out here then please do not provide information to us or use our website.

Contact

This privacy policy was last updated on 29/09/2021. If you have any questions please get in touch with Arya Madhavan via our Contact page.